

TAF

LSU TIGER ATHLETIC FOUNDATION

Stadium Club Card – Frequently Asked Questions

- **What is the Club Card and why should I purchase one?**
 - Usually our members purchase Club Cards if they are giving their tickets away to friends, family, or clients; and would like to provide a little something extra for them. Club Cards are NOT required.
- **What do I need to purchase drinks in the Club?**
 - All bars and kiosks accept Club Cards, Visa, MasterCard, and American Express. We do NOT accept cash. Bring your ID to any bar or kiosk and receive an infrared stamp allowing you to purchase drinks throughout the game. You MUST be 21 years of age or older to purchase alcohol.
- **What if I am not sure if I want to purchase/use Club Cards?**
 - Not a problem. This order form is strictly a pre-sale opportunity to assist our members with distributing these cards before the season. You may still purchase cards on game day at our information desks located in both the West and South Clubs.
- **Can I receive a refund if I do not use all of my Club Cards?**
 - Yes! We will refund any Club Cards with remaining balances after the football season. To receive a refund, you will need to return the completed Club Card redemption application and all Club Cards to the Stadium Club Management offices. You may find the redemption application [HERE](#) or go to www.lsutaf.org/membership/premium-seating. Click the Football tab to find Stadium Club information. You may also contact us directly for the form.
- **What if I have an issue with a Club Card on game day?**
 - Bring your problematic card to any of our information desks located in either the West or South Clubs. Our staff will be happy to resolve the issue as quickly as possible.
- **Can I reload my Club Card?**
 - No. We cannot reload any Club Cards, but a new card may be purchased at any point on game days at any of the West or South Club information desks.

For any questions regarding the Stadium Club Card process, please do not hesitate to contact Suzanne Millican via phone 225-578-0172 or email at suzannem@lsutaf.org.

Stadium Club Card – General Information

- Stadium Club Cards are to be treated as cash.
- Club Cards are valued at \$25.00, \$50.00, or \$100.00 and may be used at any of the 2018 home football games until the balance on the card is \$0.00.
- Club Cards cannot be reloaded. A new card will need to be purchased once the balance on the card is \$0.00.
- Remaining balances on Club Cards will not be refunded until the completion of the season. Club Cards with balances must be returned with a redemption application to receive a refund.
- Club Cards will be available for purchase in both the Stadium Club West and South on Game Days. Club Cards may only be purchased with a credit/debit card. **NO CASH WILL BE ACCEPTED IN THE STADIUM CLUBS.**
- Any member or guest with a valid Stadium Club ticket and over the age of 21 may purchase Club Cards in the Stadium Club West or South on Game Days.

Stadium Club Card – Rules and Guidelines

- Patrons must be 21 years of age to purchase alcoholic beverages.
- Doubles and/or shots will not be served.
- Patrons may order no more than four beverages per transaction.
- Master Card, Visa and American Express will be accepted at all bars and beer kiosks.
- Stadium Club Cards will be accepted at all bars and beer kiosks.
- **NO CASH** will be accepted in the Stadium Club West or South.
- No split transactions will be performed.
- Bars and beer kiosks will close at the end of the third quarter.
- Disruptive or disorderly behavior will result in removal from the stadium.
- **ALL** beverages must be placed in opaque cups. ***All guests should be informed of this mandatory regulation.***
- Beverage service personnel adhere to city, parish and state law and retain the right to refuse service to anyone at any time.
- Stadium Club West and South members are responsible for the actions and behaviors of their guests. A guest's failure to adhere to any of the rules and regulations outlined in the Stadium Club Policy and Service Manual can affect the member's rights including their good standing as a TAF Member.

CLUB CARD DISCLAIMER

Use of this card is subject to written policies and procedures. Treat this card as you would cash. TAF, LSU, their employees, vendors, licensees and agents are not responsible for the unauthorized use of this card. Balances on cards can only be redeemed following the season.

Club Cards along with a redemption application must be returned to the Stadium Club Management Office, **by January 18, 2019**. For questions or to request a redemption application, please do not hesitate to contact Suzanne Millican via phone 225-578-0172 or email at suzannem@lsutaf.org.

Stadium Club Card – 2018 Preseason Order Form

Name: _____ TAF Member #: _____

Email: _____ Phone: _____

Please complete and return this form if you would like to pre-order Club cards to use at the Stadium Club bars and beer kiosks during the 2018 football season. Cards will also be available for purchase on game day. Please also note that Visa, MasterCard and American Express will also be accepted at all bars and beer kiosks. All information on this order form will remain confidential and secure.

Stadium Club Card Order: Please denote your preference for the 2018 season.

_____	x	\$25.00 cards	=	_____
_____	x	\$50.00 cards	=	_____
_____	x	\$100.00 cards	=	_____
		Club Card Total	=	_____

Payment Information:

Circle One: Visa / MasterCard / American Express / Check (Make checks payable to: Tiger Athletic Foundation)

Card Number: _____ Exp Date: _____ CVV Code: _____

Billing Address: _____

City, State, Zip: _____

Name on Card: _____ Signature: _____

Shipping Information:

_____ Please mail my cards to my billing address above.

_____ I would prefer my cards mailed to the address below.

Mailing Address: _____

DEADLINE FOR ORDERS - AUGUST 24, 2018

Please submit orders via email suzannem@lsutaf.org, fax (225)578-7450 or by mail to the following address:

**Tiger Athletic Foundation
Attention: Stadium Club
P.O. Box 711
Baton Rouge, LA 70821**